Q: **How do I manually install the USB driver?**

Manual Installation of the USB Driver

When performing the "Full Installation" of Symphony software on a new computer -- either from a CD or the zipfile from Hilevel.com -- the Setup program will typically also install the Hilevel USB device driver. However, things such as permission level may have prohibited the installation of the driver.

The Hilevel USB device driver is in the Symphony folder named "Drivers" and is named "hs_usbdrv.sys". The folder also contains a setup file called "hs_usbdrv.inf". But if you right-click this inf file and select "Install", Windows 7 returns the message "The INF file you selected does not support this method of installation". So how do you install the hs_usbdrv.sys driver?

Open the Control Panel and select "System", then "Device Manager:
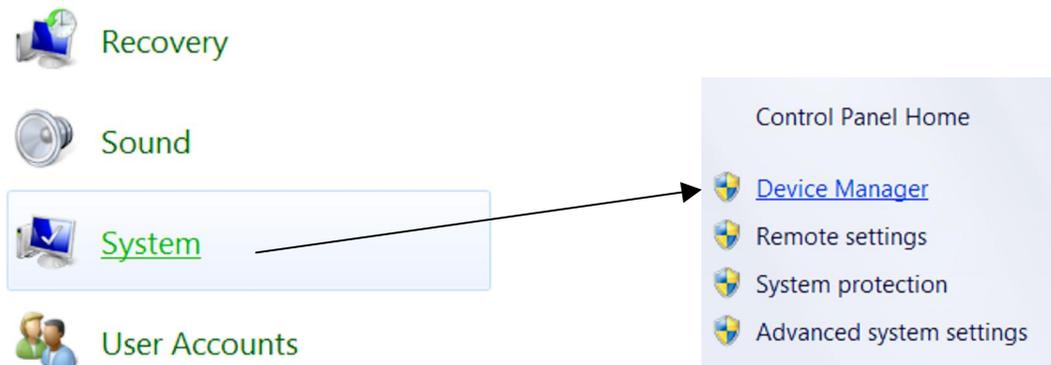
Make sure the tester is on and connected to a computer USB port. Under Device Manager, expand the item "Universal Serial Bus Controllers" and notice a warning icon next to the HILEVEL Engineering Test Station:
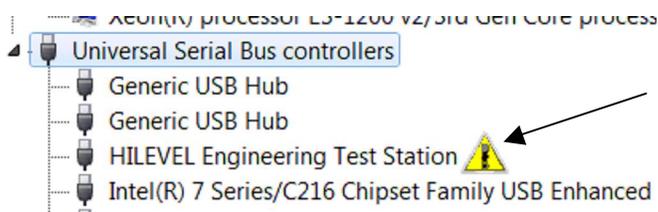
Highlight HILEVEL Engineering Test Station and right-click to select "Update Driver Software":
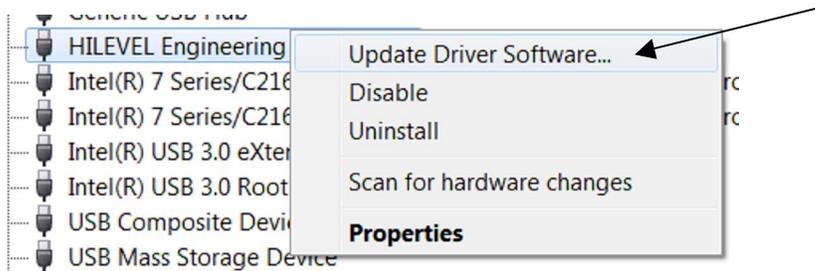
The next window will offer two selections; choose to browse for the driver:
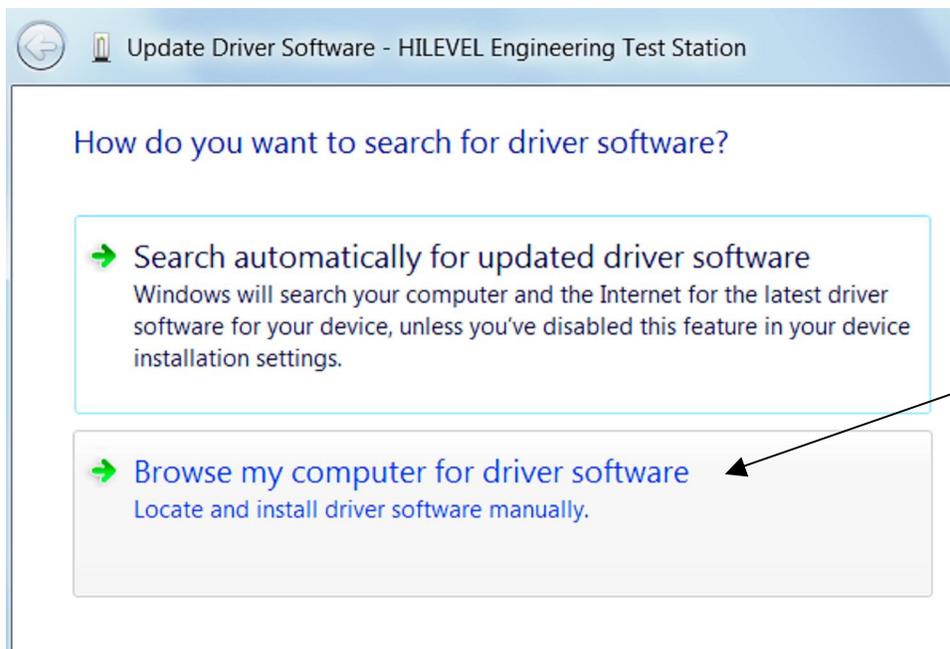
On the next window simply navigate to the Symphony Drivers folder. Then you can select the "hs_usbdrv.inf file" and click "Next":

The driver will install. No need to restart the computer, just double-click the Symphony icon on your desktop to start the Symphony software.